

3.2.1 - Number of papers published per teacher in the Journals notified on UGC website during the year

3.2.1.1 - Number of research papers in the Journals notified on UGC website during the year

Key Indicator 3.2- Research Publication and Awards

Metric No.					
3.2.1.	<i>Number of papers published per teacher in the Journals notified on UGC website during the year</i>				
QnM	3.2.1.1. Number of research papers in the Journals notified on UGC website during the year				
	<table> <tr> <td>Year</td><td>2023-24</td></tr> <tr> <td>Number</td><td>11</td></tr> </table>	Year	2023-24	Number	11
Year	2023-24				
Number	11				
	<p>Data Requirement: (As per Data Template)</p> <ul style="list-style-type: none"> Title of paper Name of the author/s Department of the teacher Name of journal Year of publication ISBN/ISS Number <p>File Description:</p> <ul style="list-style-type: none"> List of research papers by title, author, department, name and year of publication (Data Template) 				

3.2.1 Number of papers published per teacher in the Journals notified on UGC website during the year

S.No.	Title of paper	Name of the author/s	Department of the teacher	Name of journal	Year of publication	ISSN number	Link to the recognition in UGC enlistment of the Journal
BBA FACULTIES							
1	Banking Digitalisation: An Analysis of Literature Using Bibliometric Analysis	Ms. Dolly Sharma	BBA	Academy of Marketing Studies Journal (AMSJ)	2024	(Print ISSN: 1095-6298; Online ISSN: 1528-2678) Volume 28 Issue 2 2024.	https://www.abacademies.org/articles/banking-digitalisation-an-analysis-of-literature-using-bibliometric-analysis-16424.html
2	Role of Emotional and Artificial Intelligence in Employee Performance: A Perspective from Indian Service Industry	Dr. Shivani Sharma	BBA	Abhigyan (the Journal of FORE School of Management)	2024	Electronic ISSN Print ISSN 2583-14450970-2385	https://journals.sagepub.com/doi/10.1177/09702385241233078?cid=int.sj-abstract.similar-articles.7
3	Promoting Community Resilience During Covid-19 Crises using Donation-Based Crowdfunding: A conceptual model	Dr. Shivani Sharma	BBA	European Economics Letter	2024	ISSN 2323-5233	https://eelet.org.uk/index.php/journal/article/view/1268
4	AI and Corporate Risk Management: Identifying and Mitigating Technological and Ethical Risks	Dr. Preeti Singh	BBA	IEEE	2024	Electronic ISBN: 979-8-3503-5968-8 Print on Demand(PoD) ISBN:979-8-3503-5969-5	https://ieeexplore.ieee.org/abstract/document/10617141
5	The Effect Of Factors On Green Supply Chain Management Implementation In Northern India's Small And Medium-Sized (Smes)Leather Industries	Dr. Preeti Singh	BBA	Educational Administration: Theory and Practice	2024	ISSN: 2148-2403	https://kuey.net/index.php/kuey/article/view/6456

6	Financial Performance of Selected Indian IT Companies	Dr. Prabal Chakraborty	BBA	Journal of Emerging Technologies and Innovative Research (JETIR)	2024	ISSN-2349-5162	https://jetir.org/papers/JETIR2407664.pdf
7	A Study on the Financial Performance of Mahindra and Mahindra Company	Dr. Prabal Chakraborty	BBA	International Journal for Multidisciplinary Research (IJFMR)	2024	E-ISSN: 2582-2160	https://www.ijfmr.com/papers/2024/3/22113.pdf
BCOM(H) FACULTIES							
8	The Evaluation of Security and Privacy Components in the Context of Peer-To-Peer Power Trading Methodologies using Network Intelligence	Dr. Niti Saxena	BCOM(H)	"International journal of intelligent systems and applications in engineering"	2024	ISSN: 2147-6799	The Evaluation of Security and Privacy Components in the Context of Peer-To-Peer Power Trading Methodologies using Network Intelligence International Journal of Intelligent Systems and Applications in Engineering (ijisae.org)
9	Artificial intelligence's (ai) role in higher education-challenges and applications	Dr. Niti Saxena	BCOM(H)	Academy of Marketing Studies Journal	2024	ISSN: 1528-2678-28-4-177	https://www.abacademies.org/articles/artificial-intelligences-ai-role-in-higher-education-challenges-and-applications.pdf
10	Promoting Community Resilience During Covid-19 Crises using Donation-Based Crowdfunding: A conceptual model	Dr. Surbhi Gosain	BCOM(H)	European Economics Letter	2024	ISSN 2323-5233	https://eelet.org.uk/index.php/journal/article/view/1268
11	Financial Performance of Selected Indian IT Companies	Mr. Umesh Gupta	BCOM(H)	Journal of Emerging Technologies and Innovative Research (JETIR)	2024	ISSN-2349-5162	https://jetir.org/papers/JETIR2407664.pdf

RESEARCH PUBLICATIONS BBA FACULTIES FOR A.Y. 2023-24

Research Article: 2024 Vol: 28 Issue: 2

Banking Digitalisation: An Analysis of Literature Using Bibliometric Analysis

Ruchi Singhal, Jagannath International Management School, New Delhi

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Abstract

Purpose: This study aims to analyse the literature on banking digitalisation using bibliometric techniques comprehensively. By examining the key themes, trends, and influential works in this field, the study seeks to shed light on the current state of research and identify future directions for scholars and practitioners. **Methods:** A systematic bibliometric analysis was conducted on a selected corpus of scholarly publications related to banking digitalisation. The data were collected from reputable academic databases and carefully curated to ensure relevance and quality. Various bibliometric indicators, including citation counts, co-citation analysis, and co-authorship analysis, were employed to analyse the literature and identify influential authors, journals, and research themes. **Findings:** The findings of the bibliometric analysis reveal a significant growth in research output on banking digitalisation over the past decade. The analysis identified several influential authors who have contributed substantially to the field. The most frequently cited works revolve around digital banking channels, customer adoption of digital services, technological innovation, and the impact of digitalisation on banking performance. Moreover, the analysis uncovered emerging themes such as blockchain technology, artificial intelligence, and cybersecurity, which reflect the evolving landscape of banking digitalisation research. **Managerial Implication:** The managerial implications derived from the bibliometric analysis of banking digitalisation literature provide valuable guidance. Managers should stay updated on emerging technologies, prioritise customer-centric digital experiences, foster a culture of innovation, collaborate with fintech companies, address cybersecurity challenges, invest in employee training, and monitor regulatory developments. By considering these implications, managers can make informed decisions, drive innovation, enhance customer satisfaction, mitigate risks, build strategic partnerships, ensure compliance, and create a competitive advantage in digital banking. Incorporating these managerial implications will enable managers to navigate the complexities of banking digitalisation and successfully drive their organisations' digital transformation strategies. **Practical Implication:** The bibliometric analysis of banking digitalisation literature offers valuable practical implications. Practitioners can utilise the analysis to make evidence-based decisions, benchmark their strategies against influential works, identify research gaps for collaboration or internal projects, evaluate performance, assess risks and mitigate them, guide technology adoption and implementation, and stay informed about policy and regulatory considerations. This analysis provides a roadmap for practitioners to leverage existing knowledge, access reputable sources, and align their strategies with emerging trends in banking digitalisation. By incorporating these practical implications, practitioners can enhance their decision-making processes and drive successful digital transformation within their organisations. **Social implications:** The analysis of banking digitalisation literature using bibliometric techniques has important social implications. As banking becomes increasingly digitalised, it impacts various stakeholders in society. Consumers may need help with digital literacy, access to digital banking services, and potential exclusion from the banking system. Addressing these social disparities and ensuring that digitalisation benefits all segments of society is crucial. Privacy and data protection concerns arise as personal information is collected and utilised in digital banking. Policymakers and organisations must prioritise the development of robust regulations and safeguards to protect consumer rights and mitigate potential social risks associated with banking digitalisation. **Originality/Value:** This study on banking digitalisation contributes to the existing literature by employing bibliometric analysis techniques to provide a comprehensive overview of the field. The analysis identifies influential works, key themes, emerging trends, and influential authors, shedding light on research in banking digitalisation. The value of this study lies in its ability to guide researchers in identifying research gaps, facilitating collaboration, and suggest future directions for scholars and practitioners. Additionally, the analysis offers practical insights for managers and policymakers by highlighting the implications of banking digitalisation on decision-making, customer experiences, innovation, cybersecurity, and regulatory considerations.

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Keywords

Digital Banking, Technologies, Mobile Banking and Bibliometric Analysis.

Introduction

The advent of digital technologies has brought about significant transformations in various sectors, and the banking industry is no exception. Banking digitalisation, also known as digital banking or online banking, has emerged as a prominent phenomenon, revolutionising the way financial services are delivered and consumed. This transformation encompasses a wide range of digital applications, including internet banking, mobile banking, digital payment systems, blockchain, and artificial intelligence in banking operations. As this field continues to evolve rapidly, it becomes crucial to gain a comprehensive understanding of the existing research landscape and identify emerging trends, key contributors, and research gaps [Anagnostopoulos \(2018\)](#); [Aysan et al. \(2021\)](#); [Baabdullah et al. \(2019\)](#); [Chen et al. \(2019\)](#); [Dosso, & Aysan, \(2022\)](#); [Eyal \(2017\)](#); [Grand View Research \(2021\)](#); [Geebren et al. \(2021\)](#); [Folkinshteyn & Lennon, \(2016\)](#); Firdau et al. (2019).

Digitalisation, also called digital transformation, is integrating digital technologies into various aspects of organisational and societal activities. It encompasses adopting and utilising digital tools, technologies, and platforms to enhance efficiency, productivity, and innovation. The process of converting information, such as data, sound, text, photographs, music, and any other type of data, into "bits" (0s and 1s) and then translating those bits into computer language using microprocessors is referred to as "digitisation." This process is referred to by the term "digitisation." Sometimes, the word digitalisation may be used interchangeably with the phrase digitisation. The digitisation of information has made preserving, replicating, and sharing information simpler [\(Leong et al. 2017\)](#). In a nutshell, utilising the possibilities offered by digital technology has resulted in a change not only to the operational procedures but also how business is conducted across all industries, including banking. This change has been brought about directly due to the change mentioned above [Haroune et al. \(2014\)](#); [Hettar et al. \(2019\)](#).

Role of Emotional and Artificial Intelligence in Employee Performance: A Perspective from the Indian Service Industry

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Shivani Sharma¹ and **Parul Saxena²**

Abstract

Artificial intelligence (AI) and emotional intelligence (EI) are primary game changers in Industry 4.0. To ensure growth, organisations look to technological advances for support but should remain focused on developing people and resources that power organisations and drive it forward. This study attempts to combine these two concepts. This research investigates the impact of EI and AI on employee performance with focus on the Indian service industry. The data was collected from different service industry employees. Employee performance has been observed through internal and external services provided to customers and co-workers, respectively. Descriptive statistics and PROCESS macro were used to test the mediation (Model 4) and moderation model (Model 1). Both EI and AI significantly impact employee performance. All the bivariate correlations were significant at the 0.01 level. Correlations between the dimensions of EI and dimensions of employee performance were higher as compared to dimensions of AI and employee performance.

To conclude, EI has a major impact on employee performance, while AI moderates the relationship between EI and employee performance.

Keywords

Artificial intelligence, emotional intelligence, service industry and employee performance

Introduction

Over the past two decades, the literature has seen a rise in the popularity of both emotional intelligence (EI) as a form of human intelligence and artificial intelligence (AI) as machine intelligence. As a personal intelligence, EI has been an inspiring word in the service industry for personal and organisational success. Though this is a trendy topic, debates over its theories, methods and applications are ongoing among researchers. An individual with a high EI level frequently experiences greater success in their personal, social and professional lives. EI is crucial for businesses and those who operate in customer-facing fields (Yao et al., 2019). High EI leads to better relations at the workplace. EI has the capacity to significantly

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Promoting Community Resilience During Covid-19 Crises using Donation-Based Crowdfunding: Developing A Conceptual Model

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ABSTRACT

The COVID-19 pandemic resulted in several restrictions to tackle the spread of the virus, including a series of nation-wide lockdowns. The pandemic hindered the lives of people across different communities, especially the marginalised and vulnerable groups. This underscored the need for resilience at various levels. For the purpose of building resilience, several donation-based crowdfunding campaigns were launched to provide support and relief to the affected communities. Previous studies have endorsed the idea of resilience based on geographical boundaries of a particular community; however, this study supports the modern-day view of communities based on interests and circumstances. The objective of this study is to explore how donation-based crowdfunding has been used to promote and support the initiative of community resilience during Covid-19 pandemic in India. The findings are based on the thematic analysis of 94 donation-based crowdfunding campaigns from India. The findings reveal that crowdfunding helps create equality of financial and social resources among various communities, especially marginalised groups, which in turn improves the chances of resilience. Further, it presents a conceptual model depicting the different strategies adopted for promoting resilience via crowdfunding. It highlights the rationale of fundraising, resilience planning, and implementation.

Keywords – Covid-19, Donation-based crowdfunding, Community resilience

1. INTRODUCTION

The COVID-19 pandemic has led to widespread disturbances that have not only caused a nationwide medical emergency but also resulted in economic loss. The ill-effects of the pandemic led to a scarcity of resources among different communities, which in turn hampered resilience and recovery support. Norris et al. (2008) have highlighted that in order to become resilient, communities must create economic resources, minimise risk and resource disparities, and address their most vulnerable social sectors. Thus, to support resilience among the multiple communities, several organisations and individuals launched donation-based crowdfunding campaigns with the aim of undertaking a varied range of resilience initiatives. It enables liberty and equality for raising financial capital, which are essential for modern-day community resilience practices (Sakurai & Chughtai, 2020). Furthermore, Özdemir et al. (2015) demonstrated how economies with a large population base can use crowdfunding to mobilise financial resources to manage crisis. Moreover, as per a report by Bain and Company (2020), domestic philanthropic activity in India has increased twofold in the past decade. Thus, crowdfunding in India can be advantageous due to the country's large population base and can be widely used to support resilience initiatives. Thus, this study holds relevance in understanding the role and effectiveness of donation-based crowdfunding in supporting community resilience in India in the post-pandemic scenario.

Most of the previous studies linking crowdfunding with Covid-19 have limited their findings to the different initiatives for which funds were raised. This study conducts an in-depth analysis of crowdfunding campaigns to examine the motives for resilience and different strategies planned using donation-based crowdfunding. Therefore, the current study has the following research objectives:

- i) To ascertain the different motives and strategies for promoting resilience.
- ii) To develop a conceptual model explaining the role of donation-based crowdfunding and resilience.

The research focuses on the effectiveness of crowdfunding in fostering resilience among Indian communities affected by the pandemic. Communities can be identified based on their interests and circumstances. This study considered the

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Abstract

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In the evolving landscape of corporate governance, Artificial Intelligence (AI) emerges as a double-edged sword, offering unprecedented opportunities for efficiency and i... **View more**

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Abstract:

In the evolving landscape of corporate governance, Artificial Intelligence (AI) emerges as a double-edged sword, offering unprecedented opportunities for efficiency and innovation, while simultaneously introducing complex technological and ethical risks. This paper delves into the intricacies of AI deployment in corporate risk management, highlighting the critical need for businesses to identify, understand, and mitigate the multifaceted risks associated with AI technologies. Through a comprehensive literature survey, we explore existing methodologies and gaps in the current approaches to AI risk management. Building on this foundation, we propose a novel framework that integrates advanced risk identification algorithms with ethical oversight mechanisms, aiming to safeguard against technological failures and ethical oversights. We implement this framework using a combination of statistical models and machine learning algorithms, underpinned by mathematical expressions that quantify risk exposure and mitigation effectiveness. The results, presented through analytical graphs and comparative tables, demonstrate the framework's potential to enhance corporate risk management strategies by providing deeper insights into risk dynamics and mitigation outcomes. By bridging the gap between technological advancements and ethical considerations, our work contributes to the development of more resilient and responsible AI applications in the corporate world, ensuring that companies can harness the benefits of AI while minimizing its inherent risks.

Authors

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☰ Contents

I. Introduction

The advent of Artificial Intelligence (AI) has revolutionized various industries, offering transformative solutions that promise enhanced efficiency, decision-making capabilities, and innovation. As AI technologies become increasingly integral to corporate strategies, they also introduce a spectrum of risks that organizations must navigate. These risks span from technological glitches and security vulnerabilities to ethical dilemmas and governance challenges, necessitating a comprehensive approach to risk management within the corporate sector [1]. This paper aims to illuminate the complex interplay between AI and corporate risk management, focusing on identifying and mitigating both technological and ethical risks inherent in AI applications.

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The Effect Of Factors On Green Supply Chain Management Implementation In Northern India's Small And Medium-Sized (Smes)Leather Industries

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ARTICLE INFO

ABSTRACT

Environmentally friendly supply chain management is concentrated the responsibility of an organisation in appreciating overall ecological consequences of production from the acquisition of raw materials, use of the product, and eventual disposal are all parts of its whole life cycle. This study intends to outline the demands on Northern Indian small- and medium-sized leather industry to adopt green supply chain management. Literature reviews and input from leather industry specialists help outline the factors that facilitate the implementation of green supply chain management. Standard deviation, correlation, and regression analysis were used to examine the quantitative data. The results of this investigation showed that the industries do not plan to green the complete supply chain (SC) system through management commitment, green purchasing and marketing strategies, eco-friendly proposals, or environmental practises. The leather industry has strict environmental policies and protocols, yet despite this, the industry continues to break the law because the relevant bodies have not taken any action. This research paper suggests that the relevant departments create an appropriate monitoring structure and a consolidated green supply chain technique to minimize the issues and encourage balanced economic growth.

Keyword: Green Supply Chain, Leather Industries, Standard Deviation, Procurement, Emissions, Greenness, Regression, Emissions.

Introduction

According to Karn and Harada (2001), the tannery industry has mostly been moved developed world to underdeveloped world as a result of its environmental sensitivity. Due to the abundance of locally produced raw materials, this industry has thus been formed in India. Although the business generates sizable amounts of foreign currency through exports each year, it is under intense pressure from government regulations as a result of degradation of the environment (Arias-Barreiro et al., 2010). Despite having a large economic potential, government regulations prevented the industry from growing substantially. If the environmental challenges were adequately addressed and resolved, the sector might easily succeed in terms of generating more income. Along with governmental regulations, the business is under additional environmental pressure from globally and domestically aware consumers. As a result, the industry must immediately address the environmental challenges. Manufacturers can survive environmental regulatory pressure, according to Tseng et al. (2014), by integrating environmental issues into their supply chain practises. Green supply chain management (GSCM) are practises in the supply chain that incorporate environmental considerations (Sarkis et al., 2011). As a result, GSCP implementation can enhance environmental performance and increase industry sustainability. However, the absence of a GSCM assessment approach in implementing and monitoring GSCM in the leather industry has become difficult for practitioners due to the literature. Because of this, a growing number of leather industries in North India are continually seeing the widespread approaches to enhance their supply chain network in order to boost productivity and increase environmental performance. The majority of businesses have realized their obligations and began applying various eco-friendly strategies, such as cleaner production, ISO accreditation, etc., to achieve their environmental goals.



Financial Performance of Selected Indian IT Companies

Dr. Prabal Chakraborty, Associate Professor , Jagannath International Management School, New Delhi

Umesh Gupta, Assistant Professor , Jagannath International Management School, New Delhi.

ABSTRACT :

Financial analysis of Information Technology Companies states to the process of defining the financial strengths, weakness and financial characteristics of a firm. The analysis of four top most Information Technology companies of India are done for the period of ten years, ranging from financial year 2014-2015 to 2023- 2024. The main objective of this study is to determine the financial performance of top Information Technology Companies in India. Various financial ratio used for analysis such as profitability ratio, efficiency ratio , Solvency ratio and valuation ratio were used for the study, that can be helpful in finding the growth aspects of the upcoming IT companies in India . In order to measure business performance as a whole, ratio analysis is used together with statistical tools like oneway ANOVA and CAGR.

KEYWORDS: Financial performance of IT (Information Technology) companies in India , Ratio Analysis (Efficiency Ratio, Valuation Ratio , Profitability Ratio, Solvency Ratio)

INTRODUCTION:

Market size of the information technology has grown exponentially in current years. It is expected to grow from \$8508.63 billion in 2023 to \$9039 billion in 2024 at a compound annual growth rate (CAGR) of 6.2%. The main reason for growth was driven by developments in software, increased the mobile revolution, personal computing, and growing concerns about cyber security. India's digital adoption is at rapid pace. Ministry of Electronics & Information Technology Government of India states that extended internet access to around 76 crore Indian citizens, the world looks at India as one of the largest Internet user bases with the lower most Internet tariff. India's IT industry is likely to hit the US\$ 350 billion mark by 2026 and contribute 10% towards the country's gross domestic product (GDP). A report of India Brand Equity Foundation state that exports from the Indian IT industry stood at US\$ 194 billion in FY23. The export of IT services was the major contributor, accounting for more than 51% of total IT exports (including hardware).

A Study on the Financial Performance of Mahindra and Mahindra Company

Dr. Prabal Chakraborty¹, Dr. Deepika Dhingra²

¹Associate Professor (Management), Jagannath International Management School, Kalkaji, New Delhi

²Associate Professor, BML Munjal University.

Abstract

Automobile industry is one of the key sector of India like steel, fertilizer etc. and Mahindra & Mahindra is one of the auto-mobile manufacturing company with various other subsidiaries. This company which is well known for four wheeler trucks and cars etc. and has adequate market share in other sectors as well. The study's main attention is to analyze the overall performance of the Mahindra and Mahindra Company and to determine the overall assets and liabilities and income and expenditure. The core area of business of Mahindra & Mahindra is manufacturing and sale of automobile related products and services. The existing study of Mahindra and Mahindra Ltd. was carried out to identify and analyze the current financial position on the basis of past ten years financial statement. Ratio analysis is an appropriate tool used by individuals to conduct a comprehensive quantitative analysis of information in company's Annual Reports of past ten years. It reveals the insights regarding profitability, liquidity, solvency as well as operational efficiency.

Keywords: Financial ratio – Return on Assets (ROA), Current Ratio, sales Growth etc.

Introduction:

Mahindra and Mahindra Limited is a international automobile manufacturing enterprise located in Mumbai. It was originated in 1945 as “Mahindra & Mohammed”, then renamed “Mahindra & Mahindra”(M&M). M&M, established under the flagship of Mahindra Group, is one of India's top most automobile manufacturers in terms of global production.

Finance is a essential and vital aspect of every business. The achievement of an organization depends on how proficiently the firm/company is handling the funds available to them. The present research paper is “a study on the financial performance of Mahindra and Mahindra Company”. There are numerous stakeholders in a company, including trade investors, creditors, bondholders, employees as well as management. Each group has its particular types interest in tracking the financial performance of a company. Therefore it is necessary to understand financial performance of every organization since most crucial decisions of the organization's depend on the financial performances. To analyze financial performance, it is necessary to evaluate company's operating and financial status by examining accounting and financial statements. The main objective of this study is to assess the efficiency and effectiveness of the company's management which is replicated in the financial reports.

SCOPE OF THE STUDY

The study is based on the Annual Reports of past ten years of Mahindra and Mahindra Company. The

RESEARCH PUBLICATIONS B.COM FACULTIES FOR A.Y. 2023-24

The Evaluation of Security and Privacy Components in the Context of Peer-To-Peer Power Trading Methodologies using Network Intelligence

¹Dr. Cuddapah Anitha, ²Dr. Niti Saxena, ³Dr. Prakash Chandra Swain, ⁴Dr. S. Pramila, ⁵Dr. Deepali Rani Sahoo, ⁶Mr. K. K. Bajaj, ⁷Dr. Umesh Kumar

Submitted: 01/12/2023 Revised: 25/01/2024 Accepted: 31/01/2024

Abstract: The widespread implementation of renewable energy sources, along with a more proactive approach to managing electricity use, is causing a shift in the way power systems operate and electricity is traded in the market. The P2P economy in particular is benefiting from this change. To efficiently handle the fast changes in renewable power generation at the distribution network level, a local market mechanism that can adapt is required. The efficient and safe operation of the distribution network is also bound to be affected by the extensive adoption of P2P energy trading. This study presents a new paradigm for P2P power trading that accounts for constraints imposed by distribution network security. Specifically, the design makes use of the generalised quick dual ascent method. The article lays out the groundwork for an event-based local peer-to-peer market, which would facilitate rapid and efficient energy swaps inside a certain region. The next step in making sure the distribution system is secure is to evaluate the impact of peer-to-peer transactions on the network using the nodal voltage and network loss in relation to nodal power injections. This allows for an internal determination of how to distribute the costs of P2P energy trading and the incorporation of the external operating constraints. Distributed market-clearing is also applied efficiently by means of a universal quick dual ascent technique. The numerical results show that the proposed model can implement P2P energy trading securely into the distribution system. Furthermore, the method for solving the problem shows remarkable efficiency in achieving convergence.

Keywords: Peer-to-peer (P2P), Security, Privacy, Network Intelligence, Power Trading Methodologies

1. Introduction

Peer-to-peer (P2P) power trading methods utilising network intelligence entail the transfer of electricity between individual users or prosumers within a decentralised energy system (Piclo, 2019). It is essential to prioritise the security and privacy of members in order to establish confidence and promote general acceptance of the network.

Global efforts are presently promoting the widespread use of solar power for self-consumption. This is done to decrease the need for investment and minimise operating losses in the transmission as well as the distribution

network. Peer-to-peer (P2P) energy trading, an extension of self-consumption, allows prosumers to exchange energy through local distribution systems, potentially reducing strain on the transmission grid. Currently, the decentralised peer-to-peer energy trading market, exemplified by projects like (E. Mengelkamp, et.al., 2018) is becoming a viable choice due to recent advancements in technology for communications and information (C. Feng, et.al., 2020). The primary objective of P2P sharing is to disrupt the conventional centralised hierarchical control paradigm of power networks and facilitate direct communication and distribution of energy.

2. Related Studies

Blockchain technology guarantees a high level of transparency and prevents unauthorised alterations in peer-to-peer power trading, hence improving the reliability and trustworthiness of transactions. Smart contracts on blockchain have the ability to automate and ensure compliance with the parameters of power trading agreements. (Narayanan, V., et al., 2016). Kshetri, N. (2018) Strong authentication systems, such as digital signatures and multi-factor authentication, are essential for confirming the identity of participants. Authorization, facilitated by either smart contracts or conventional access control techniques, guarantees that only authorised entities are able to participate in transactions. Methods such as homomorphic encryption and zero-knowledge proofs are effective in safeguarding the confidentiality of

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ARTIFICIAL INTELLIGENCE'S (AI) ROLE IN HIGHER EDUCATION- CHALLENGES AND APPLICATIONS

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ABSTRACT

Artificial Intelligence (AI) possesses the capacity to significantly transform higher education across multiple dimensions; however, it concurrently encounters various obstacles within this particular domain. Artificial Intelligence (AI) possesses a diverse array of applications within the realm of higher education, hence revolutionizing institutional operations and augmenting the overall learning experience. The field of Artificial Intelligence (AI) has already exerted a significant influence on various aspects of society. It is possible that individuals may not be aware that their smartphones are likely equipped with an artificial intelligence (AI) engine. For instance, these engines are specifically designed to enhance computational processes involved in facial recognition, thereby granting users access to their phones. Alternatively, they may be utilized to identify the scene being captured by the camera, enabling the device to adjust exposure settings for improved image quality. Artificial intelligence (AI) is being increasingly utilized across various domains, including business, healthcare, gaming, judicial systems for predicting recidivism based on individual profiles, the development of self-driving vehicles, and the creation of fully autonomous weapons capable of independent seeking and destruction without human intervention. The domain of higher education is certainly not immune to the pervasive influence of artificial intelligence, and the discourse surrounding this phenomenon appears to be more prominent than ever before. Each year, novel e-learning systems including artificial intelligence (AI) are introduced, resulting in substantial financial investments and attracting several scientific contributors to the AI sector. Every emerging technology brings about certain advantages as well as significant risks. The legislative response to technological concerns often requires a significant amount of time.

Keywords: Artificial Intelligence, AIs, Higher Education, Challenges, Applications, HEIs.

INTRODUCTION

Promoting Community Resilience During Covid-19 Crises using Donation-Based Crowdfunding: Developing A Conceptual Model

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ABSTRACT

The COVID-19 pandemic resulted in several restrictions to tackle the spread of the virus, including a series of nation-wide lockdowns. The pandemic hindered the lives of people across different communities, especially the marginalised and vulnerable groups. This underscored the need for resilience at various levels. For the purpose of building resilience, several donation-based crowdfunding campaigns were launched to provide support and relief to the affected communities. Previous studies have endorsed the idea of resilience based on geographical boundaries of a particular community; however, this study supports the modern-day view of communities based on interests and circumstances. The objective of this study is to explore how donation-based crowdfunding has been used to promote and support the initiative of community resilience during Covid-19 pandemic in India. The findings are based on the thematic analysis of 94 donation-based crowdfunding campaigns from India. The findings reveal that crowdfunding helps create equality of financial and social resources among various communities, especially marginalised groups, which in turn improves the chances of resilience. Further, it presents a conceptual model depicting the different strategies adopted for promoting resilience via crowdfunding. It highlights the rationale of fundraising, resilience planning, and implementation.

Keywords – Covid-19, Donation-based crowdfunding, Community resilience

1. INTRODUCTION

The COVID-19 pandemic has led to widespread disturbances that have not only caused a nationwide medical emergency but also resulted in economic loss. The ill-effects of the pandemic led to a scarcity of resources among different communities, which in turn hampered resilience and recovery support. Norris et al. (2008) have highlighted that in order to become resilient, communities must create economic resources, minimise risk and resource disparities, and address their most vulnerable social sectors. Thus, to support resilience among the multiple communities, several organisations and individuals launched donation-based crowdfunding campaigns with the aim of undertaking a varied range of resilience initiatives. It enables liberty and equality for raising financial capital, which are essential for modern-day community resilience practices (Sakurai & Chugtai, 2020). Furthermore, Özdemir et al. (2015) demonstrated how economies with a large population base can use crowdfunding to mobilise financial resources to manage crisis. Moreover, as per a report by Bain and Company (2020), domestic philanthropic activity in India has increased twofold in the past decade. Thus, crowdfunding in India can be advantageous due to the country's large population base and can be widely used to support resilience initiatives. Thus, this study holds relevance in understanding the role and effectiveness of donation-based crowdfunding in supporting community resilience in India in the post-pandemic scenario.

Most of the previous studies linking crowdfunding with Covid-19 have limited their findings to the different initiatives for which funds were raised. This study conducts an in-depth analysis of crowdfunding campaigns to examine the motives for resilience and different strategies planned using donation-based crowdfunding. Therefore, the current study has the following research objectives:

- i) To ascertain the different motives and strategies for promoting resilience.
- ii) To develop a conceptual model explaining the role of donation-based crowdfunding and resilience.

The research focuses on the effectiveness of crowdfunding in fostering resilience among Indian communities affected by the pandemic. Communities can be identified based on their interests and circumstances. This study considered the



Financial Performance of Selected Indian IT Companies

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ABSTRACT :

Financial analysis of Information Technology Companies states to the process of defining the financial strengths, weakness and financial characteristics of a firm. The analysis of four top most Information Technology companies of India are done for the period of ten years, ranging from financial year 2014-2015 to 2023- 2024. The main objective of this study is to determine the financial performance of top Information Technology Companies in India. Various financial ratio used for analysis such as profitability ratio, efficiency ratio , Solvency ratio and valuation ratio were used for the study, that can be helpful in finding the growth aspects of the upcoming IT companies in India . In order to measure business performance as a whole, ratio analysis is used together with statistical tools like oneway ANOVA and CAGR.

KEYWORDS: Financial performance of IT (Information Technology) companies in India , Ratio Analysis (Efficiency Ratio, Valuation Ratio , Profitability Ratio, Solvency Ratio)

INTRODUCTION:

Market size of the information technology has grown exponentially in current years. It is expected to grow from \$8508.63 billion in 2023 to \$9039 billion in 2024 at a compound annual growth rate (CAGR) of 6.2%. The main reason for growth was driven by developments in software, increased the mobile revolution, personal computing, and growing concerns about cyber security. India's digital adoption is at rapid pace. Ministry of Electronics & Information Technology Government of India states that extended internet access to around 76 crore Indian citizens, the world looks at India as one of the largest Internet user bases with the lower most Internet tariff. India's IT industry is likely to hit the US\$ 350 billion mark by 2026 and contribute 10% towards the country's gross domestic product (GDP). A report of India Brand Equity Foundation state that exports from the Indian IT industry stood at US\$ 194 billion in FY23. The export of IT services was the major contributor, accounting for more than 51% of total IT exports (including hardware).