

MOR, Pocket-105, Kalkaji, New Delhi-110019 (Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956) Accredited by National Assessment and Accreditation Council (NAAC)

### 5. Framework for Students' Grievance Redressal Mechanism:

5(c) Whether meticulous and verifiable documentations of the proceedings of Students' Grievance Redressal Committee is maintained :



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Dated: 4th June 2024

### **NOTICE - 056/GR/2023**

The meeting of the Grievance Redressal committee will be held in the conference room at 1300 hrs on 07.06.2024. All the members of the committee are required to attend the meeting.

#### **AGENDA**

- 1. Grievance redressal over the extended period of the reissue time for reference books.
- 2. Grievance redressal about the total attendance criteria for the semester.
- 3. Grievance redressal about more drinks and beverages to be included in the canteen menu.

4. Such other matters as suggested by the members.

Prof (Dr.) Anuj Verma

Director

### For information











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#### **Session 2023-24**

### Minutes of Meeting of the Grievance Redressal Committee Held on 07.06.2024(April-June 2024)

A meeting of Grievance Redressal Committee was held on 07<sup>th</sup> June 2024 at 1300 hours in the HOD's room. The following members and student representatives were present for the meeting:

	Name	Role
S.No.		1.5
1	Dr.Anuj Verma	Chairman
2	Dr.Prashant Kumar	Member
3	Dr.Ruchi Shrivastava	Member
4	Dr.Pallavi Ahuja	Member
5	Ms.Dolly Sharma	Member
6	Dr.Anuj Gupta	Medical Practitioner
7	Ms. Shriya Upadhyay	Student Counsellor
8	Dr.Sunita Kaistha (NGO)	Psychologist
9	Ms.Harshita Malhotra	Student Representative
10	Mr. Dev Juneja	Student Representative

After discussing the Agenda, the committee unanimously resolved the following:

1. The library committee to try to extend the reissue time for reference books by a few days.

2. Attendance issues will be conveyed to HODs, however the 75 percent attendance threshold cannot be modified because it is a university rule.

Canteen Committee to be suggested to include beverages in the canteen.

Prof. (Dr.) Anuj Verma





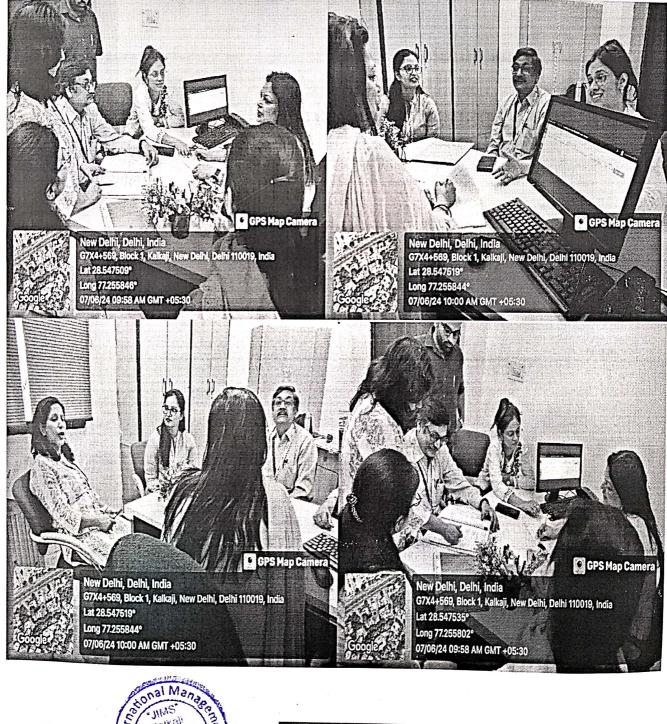




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Glimpses of the Grievance Redressal Committee Meeting held on 7<sup>th</sup> June 2024













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Dated: 07th June 2024

### **Attendance Sheet**

	Name	Role	Signatures
S.No.			No
1	Dr.Anuj Verma	Chairman	
2	Dr.Prashant Kumar	Member	Baxant tur
3	Dr.Ruchi Shrivastava	Member	1
4	Dr.Pallavi Ahuja	Member	Yall
5	Ms.Dolly Sharma	Member	Pall
6	Dr.Anuj Gupta	Medical Practitioner	(4B) (
7	Ms. Shriya Upadhyay	Student Counsellor	Shiring
8	Dr.Sunita Kaistha (NGO)	Psychologist	Sunta
9	Ms.Harshita Malhotra	Student Representative	(Ab)
10	Mr. Dev Juneja	Student Representative	(Ab)

Prof. (Dr.) Anuj Verma Director











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Dated: 20th March 2024

### NOTICE - 055/GR/2023

The meeting of the Grievance Redressal committee will be held in the conference room at 1300 hrs on 22.03.2024. All the members of the committee are required to attend the meeting.

#### **AGENDA**

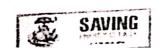
- 1. Grievance redressal about extension of library book bank issue hours.
- 2. Grievance redressal about the improvement in the food variety in the canteen.
- 3. Such other matters as suggested by the members.

Prof (Dr.) Anuj Verma

### For information

Director











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#### Session 2023-24

# Minutes of Meeting of the Grievance Redressal Committee Held on 22.3.2024 (January-March 2024)

A meeting of Grievance Redressal Committee was held on 22<sup>nd</sup> March 2024 at 1300 hours in the Conference Room. The following members and student representatives were present for the meeting:

	Name	Role
S.No.		
1	Dr.Anuj Verma	Chairman
2	Dr.Prashant Kumar	Member
3	Dr.Ruchi Shrivastava	Member
4	Dr.Pallavi Ahuja	Member
5	Ms.Dolly Sharma	Member
6	Dr.Anuj Gupta	Medical Practitioner
7	Ms. Shriya Upadhyay	Student Counsellor
8	Dr.Sunita Kaistha (NGO)	Psychologist
9	Ms.Harshita Malhotra	Student Representative
10	Mr. Dev Juneja	Student Representative

After discussing the Agenda, the committee unanimously resolved the following:

1. Canteen Committee to ensure an addition of healthy food items in the canteen menu.

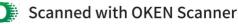
2. Library committee to try and extend the book bank issue hours to help the students accommodate the book bank issue within the college hours

Prof. (Dr.) Anuj Verma











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Dated: 22th March 2024

### **Attendance Sheet**

	Name	Role	Signatures
S.No.			NO
1	Dr.Anuj Verma	Chairman	
2	Dr.Prashant Kumar	Member	Burgaran
3	Dr.Ruchi Shrivastava	Member	0
4	Dr.Pallavi Ahuja	Member	The state of the s
5	Ms.Dolly Sharma	Member	Cary
6	Dr.Anuj Gupta	Medical Practitioner	Mind (m)
7	Ms. Shriya Upadhyay	Student Counsellor	Shrive
8	Dr.Sunita Kaistha (NGO)	Psychologist	Surviv
9	Ms.Harshita Malhotra	Student Representative	Per l
10	Mr. Dev Juneja	Student Representative/	Harshk

Prof. (Dr.) Anuj Verma Director









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20<sup>th</sup> December 2023

## **NOTICE - 054/GR/2023**

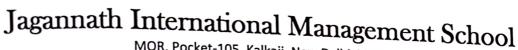
## Meeting of the "Grievance Redressal" committee

The meeting of the Grievance Redressal committee will be held in the conference room at 1300 hrs on 22.12.2023. All the members of committee are required to attend the meeting.

Prof (Dr.) Anuj Verma

**Director** 

For information





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### Minutes of Meeting of the Grievance Redressal Committee Held on 22.12.2023(October-December 2023)

A meeting of Grievance Redressal Committee was held on 22<sup>nd</sup>December 2023 at 1300 hours in the Conference Room. The following members and student representatives were present for the meeting:

	Name	Designation
S.No.		
1	Dr.Anuj Verma	Professor and Director
2	Dr.Prashant Kumar	Professor and HOD
3	Dr.Pallavi Ahuja	Assistant Professor
4	Ms.Dolly Sharma	Assistant Professor
5	Dr.Anuj Gupta	Medical Practitioner
6	Ms. Shriya Upadhyay	Student Counsellor
7	Dr.SunitaKaistha (NGO)	Psychologist
8	Ms.Harshita Malhotra	Student Representative
9	Mr. Dev Juneja	Student Representative

No complaints were received and it was duly informed to all members of the committee present and meeting was concluded.

Prof. (Dr.) Anuj Verma



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22<sup>nd</sup> December 2023

### **Attendance Sheet**

S. No.	Name	Designation	Signature
1	Dr.Anuj Verma	Professor and Director	
2	Dr.Prashant Kumar	Associate Professor	
		and HOD (Ombudsman)	Bushart Kurrer
3	Dr.Pallavi Ahuja	Assistant Professor	Call
4	Ms.Dolly Sharma	Assistant Professor	Oothy
5	Dr.Anuj Gupta	Medical Practitioner	Susak
6	Ms. Shriya Upadhyay	Student Counsellor	Shriya
7	Dr.Sunita Kaistha (NGO)	Psychologist	Sunta
8	Mr. Dev Juneja	Student Representative	Des
9	Ms.Harshita Malhotra	Student Representative	Harshite

Prof (Dr.) Anuj Ve



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21<sup>st</sup> September 2023

## **NOTICE -053/GR/2023**

## Meeting of the "Grievance Redressal" committee

The meeting of the Grievance Redressal committee will be held in the conference room at 1300 hrs on 22.09.2023. All the members of committee are required to attend the meeting.

Prof (Dr.) Anuj Verma

**Director** 

For information



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### Minutes of Meeting of the Grievance Redressal Committee Held on 22.09.2023(July-September 2023)

A meeting of Grievance Redressal Committee was held on 22<sup>nd</sup>September 2023 at 1300 hours in the Conference Room. The following members and student representatives were present for the meeting:

	Name	Designation
S.No.		
1	Dr.Anuj Verma	Professor and
		Director
2	Dr.Prashant Kumar	Professor and HOD
3	Dr.Pallavi Ahuja	Assistant Professor
4	Ms.Dolly Sharma	Assistant Professor
5	Dr.Anuj Gupta	Medical Practitioner
6	Ms.ShriyaUpdhyay	Student Counsellor
7	Dr.SunitaKaistha (NGO)	Psychologist
8	Ms.Harshita Malhotra	Student
"		Representative
9	Mr. Dev Juneja	Student
	1.1.1.2.0.1.0.1.1.1.1.1.1.1.1.1.1.1.1.1.	Representative

No complaints were received and it was duly informed to all members of the committee present and meeting was concluded.

Prof. (Dr.) Anuj Verma Director



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22<sup>nd</sup>Sept 2023

### **Attendance Sheet**

Or.Anuj Verma Or.Prashant Kumar Or.Pallavi Ahuja	Professor and Director Professor and HOD	Attended Attended
		Attended
Dr. Dallazzi Abuja		
Dr. Paliavi Aliuja	Assistant Professor	Attended
Ms.Dolly Sharma	Assistant Professor	Attended
Dr.Anuj Gupta	Medical Practitioner	Attended
Ms. Bhumika Chawla	Student Counsellor	Attended
Dr.Sunita Kaistha (NGO)	Psychologist	Attended
Ms.Harshita Malhotra	Student Representative	Attended
Mr. Dev Juneja	Student Representative	Attended
N I	Ms. Bhumika Chawla  Or.Sunita Kaistha (NGO)  Ms.Harshita Malhotra	Ms. Bhumika Chawla  Or. Sunita Kaistha (NGO)  Ms. Harshita Malhotra  Student Counsellor  Psychologist  Student Representative

Prof (Dr.) Anuj Verma

